

British Council Greece

Refund policy

	Situation	Refund yes/no	Conditions
1.	Student is unable to continue course due to change in location due to move away from Athens.	Yes	Documented proof e.g. new address required. Refund equivalent to number of class hours missed.
2.	Student is unable to continue course due to change in school/work timetable.	Yes	Documented proof e.g. new timetable required. Refund equivalent to number of class hours missed.
3.	Student is unable to continue course due to illness/medical condition.	Yes	Documented proof requested at discretion of Teaching Centre Manager. Refund equivalent to number of class hours missed.
4.	Student has significant learning difficulties (autism, dyslexia, ADD etc) and cannot be accommodated in the class and needs to withdraw.	Yes	Learning difficulty diagnosis requested together with recommendation of class teacher. Refund equivalent to number of class hours missed.
5	Misplaced students for whom the appropriate level is not available on site.	Yes	Refund equivalent to number of class hours missed.
6.	Student who misbehaves to such an extent and after repeated warnings that the only solution is to expel them.	No	